




**Seeking CA MCLE
Credit for today?**

Don't forget to take
the poll and let
us know!



UPCOMING PROFESSIONAL DEVELOPMENT AND TRAINING EVENTS

NEXT WEBINAR



INTERACTIVE
WEBINAR
CLE ELIGIBLE IN CA

Conflict Resolution Through Workplace Mediation

August 24, 2023
12:00PM - 1:00PM
Online

CATHERINE CONNER

PAT LAU

THE CENTER FOR
Understanding
in Conflict

Explore the **transformative impact** of integrating conflict resolution and mediation practices **within your organization**.

Foster a culture of open communication, looping, and collaborative problem-solving to enhance employee morale, increase productivity, and create a harmonious work environment.

Join Catherine Conner and Pat Lau August 24, 2023 and learn **practical strategies that empower teams** to address conflicts constructively, resulting in improved teamwork, reduced stress, and enhanced organizational effectiveness.

Legal Continuing Education: The Center for Understanding in Conflict is an accredited provider of California Continuing Legal Education by the State Bar of California. The Power Imbalance: The Power of Personality and Patterns training —appropriate for both newly admitted and experienced attorneys — will qualify for 1 participatory CA MCLE credit hour.

CONFLICT RESOLUTION AND MEDIATION TRAINING

In this gold standard mediation training, learn how to **support parties working through conflict** or engaging in other important conversations in a different way.

Our Understanding-Based model focuses on guiding parties to make knowing and informed choices together in a respectful manner.

Highlights of our basic training, *Working Creatively with Conflict*, include:

- **Positive neutrality** – supporting all parties without taking sides
- **The Loop of Understanding** – enhancing understanding and empathy
- **Creative Options** – innovating to meet differing needs and interests
- **A Foundation for the Future** – building the groundwork for the parties to make effective and lasting decisions together now and in the future



Our flagship experiential certificate training program centered around the Understanding-Based Model.

Realistic simulations, in which participants work through mediations from beginning to end, with coaching from our teachers, offer participants the chance to hone their skills and experience the emotional challenges faced by parties in dispute. Participants describe these different learning modes and their interplay as enjoyable, engaging, and rewarding.

2023 Training Dates

West Coast - Green Gulch, CA

November 15 - 19

Online

Sept. 27 & 28 and Oct. 5 - 7

Continue Mastering the Understanding-Based Model with Professional and Peer Support

- Members have **access to a year of live webinars** covering professional development, hot-button issues for practitioners, and interviews with leading minds.
- **Monthly featured webinar** from the back catalogue (24 total webinars (Live/Recorded) per year of membership).
- CUC Connect **is for those looking for continuing support** as they master the art of turning the emotions they've always avoided into a path to professional effectiveness, ultimately leading to better outcomes to finding resolution between those in conflict.
- The **support of like-minded professionals** will equip and encourage you to keep parties together in the room while continuing to **practice staying vulnerable to the emotions** at the heart of a conflict.

You'll find a sustaining professional home in CUC Connect.



CUC Connect Membership

| Basic \$150 / year | Premium \$250 / year |
|--------------------------|---------------------------|
| Live webinars | Live webinars |
| Webinar library | Webinar library |
| 5% registration discount | 10% registration discount |



https://bit.ly/CUC_Connect



**Seeking CA MCLE
Credit for today?**

Don't forget to take
the poll and let
us know!



UPCOMING PROFESSIONAL DEVELOPMENT AND TRAINING EVENTS